

EUIAS APPRENTICE PRIVACY NOTICE (ARTICLE 14 GDPR)

What we need

We require personal information about you, which we obtain from training providers and employers, who appoint us as their end-point assessment organisation. This includes for example your unique learner number, first name, last name, date of birth, gender, email address, contact telephone number, employer name and details, training provider name and details and may include your national insurance number and photo. This does not include any special types of information or location-based information.

Energy & Utility Skills Limited will be what's known as the 'controller' of the personal data provided to us. Our company registration number is 03812163 and our registered address is Friars Gate, 1011 Stratford Road, Shirley, Solihull, B90 4BN. The person responsible for our data protection is Rachel Thomas and can be contacted at dataprotection@euskills.co.uk.

Why we need it

Here at Energy & Utility Skills Limited we take your privacy seriously and will only use your personal information to carry out apprenticeship end-point assessment and claim apprenticeship certification.

It is in our legitimate interests to process your personal data to carry out apprenticeship end-point assessment and claim apprenticeship certification. We will ensure that we keep the amount of data collected and the extent of any processing to a minimum to meet this legitimate interest.

How will we use the information about you?

We may share your information with your employer and training provider, independent assessors, Education and Skills Funding Agency, Institute for Apprenticeships and Technical Education, our external quality assurance body and Gas Safe Register.

How long we keep it

We will keep your basic personal data for six years after completion of your apprenticeship, after which time it will be destroyed.

What are your rights?

If at any point you believe retained information is incorrect you can request to see this information and even have it corrected and possibly deleted. Providing you this information is free of charge, but charges may apply for excessive requests.

If you wish to raise a complaint on how we have handled your personal data, you can contact Rachel Thomas (dataprotection@euskills.co.uk) who will investigate the matter.

For further information on which companies have been supplied with your details or how your information is used, how we maintain the security of your information and your rights to access/alter and change information we hold on you, please write to us at: Rachel Thomas, Energy & Utility Skills Limited, Friars Gate, 1011 Stratford Road, Shirley, Solihull, B90 4BN.

Should you be unhappy with our processing of your personal data, you have a right to complain to the Information Commissioner's Office, which is the regulator for data protection.